



Privacy Notice for Customers

The company TOURISTIC PORT OF PREVEZA SA (hereinafter “**the Company**”) having its registered seat at the Port of Preveza, 48100 Preveza, collects, stores and processes certain personal data of its customers, their representatives and personnel. This notice intends to inform the customers of the Company for the categories, the purposes and the way of processing of customer personal data, their representatives and personnel and about their rights in relation to such processing.

We would like to assure you that the protection of the security, integrity and confidentiality of your personal data is a commitment for the Company and to inform you of the following:

1. Which categories of personal data do we collect for you?

We collect from you and we use the following data, which may contain personal data as well:

- Shipowner’s data: full name, ID Card or passport No), residence address, phone number, email address, data about the vessel, invoicing data, purchase history and financial terms
- Agent’s data: full name, country, ID Card or passport No), residence address, phone number, email address, data about the vessel, invoicing data, purchase history and financial terms
- Captain’s data: full name, country, ID Card or passport No), residence address, contact details
- Shipowner’s administrator: (in case of such an appointment for purposes of representation of

the ship owner for the latter’s transactions with us) full name, country, ID Card or passport No), residence address, contact details

2. What are the purposes of collection of your personal data and which are the lawful bases for their processing?

We collect, process and store your personal data mainly in order to ensure the proper management of our relationship, which contains the provision of our services to you, the collection of our fees, the facilitation of the use of our services at the premises of the marina (such as water and power supply), the management of any problems during the provision of our services to you and our responses to your queries.

We also use your personal data in order to check your identity when you enter our premises, to perform our contractual and statutory obligations as well as for the exercise and support of our lawful rights before the courts. We also use your data in order to request from you to participate (on a name or on a no-name basis) in client satisfaction surveys in order to improve our services.

Lastly, we may send you e-mail newsletters about our services, news and offers. If you do not wish to receive such emails, you may ask us to delete you from our list of recipients by contacting us at the below address or by using the possibility to unsubscribe which is provided to you on each such email.

The lawful bases of the processing are:

- The performance of our contract (such as berthing agreement, maintenance of vessel etc.)
- The compliance with our statutory obligations
- The pursuit of our lawful rights which are the control of our facilities for the control of your identity when entering our premises and the improvement of our services as regards client satisfaction surveys.
- Our prior contractual relationship as regards our promotional campaign by email and

- The establishment, exercise or support of our lawful rights

3. With whom are we sharing your personal data?

Our Company shares your personal data:

- With national authorities, when necessary for our compliance with legal provisions
- With third parties, which provide services to us and which, in this context, must have access to your personal data. Such service providers include indicatively software providers and providers of maintenance services, IT service providers, email marketing platforms are committed to use your personal data solely for the provision of their services to us and must take strict measures to safeguard the security of your data.
- With our affiliated companies of our group and more specifically the company Nafpigoplastiki SA, seated in Preveza, 429 Ioanninon Av. and the company Cleopatra Marina, seated at 16 Filippou Str. 48100 Preveza, which provide relevant and ancillary services to us solely for the faster and more efficient service to you.
- In case the Company transfers your personal data to countries outside the EU or the EEA, it will ensure at all times that the country to which your personal data will be transferred provides an adequate level of protection thereof or that appropriate safeguards for the protection of your personal data are in place including the execution of standard contractual clauses. For more information, you can contact us as set out below.

4. How do we process your personal data and for how long do we retain them?

5. We process only those of your personal data that are suitable and relevant and only to the extent necessary for the abovementioned purposes. In principle, we retain your personal data for a maximum period of 20 years from the end of our relationship so that the Company may be able to exercise and defend

its lawful rights and to comply with its statutory obligations.

As regards your personal data that we use for dispatch of newsletters, we retain them for this purpose until the revocation of your consent or your request to unsubscribe from the list of recipients.

6. Your rights

Subject to the conditions set out by the data protection laws, you have the right to request access, rectification and deletion of your personal data, as well as the right to request limitation of the processing or to object to the processing of your personal data held by the Company.

You also have the right, under conditions, to receive your data in a structured, commonly used and readable machine format and to request the transfer of your data to another data controller without any objection by the Company.

You can revoke your consent or request your deletion from the list of recipients of newsletter and promotional material. Please note that the revocation of your consent is valid only onwards and does not affect the legality of the processing of your personal data during the time period before such revocation.

You also have the right to lodge a complaint to the Hellenic Data Protection Authority (www.dpa.gr), if you consider that the Company violates the applicable laws on personal data protection

7. Contact details

For the exercise of your abovementioned rights and for any question or complaint you may have in relation to the processing of your personal data, you may contact us either by email to the address privacy@prevezamarina.com or by sending us a letter to the following address:

To TOURISTIC PORT OF PREVEZA SA
Port of Preveza
48100 Preveza
To the attention of
DATA PROTECTION OFFICE
NEO LIMANI PREVEZA